

HANDOUT B
ADULT AND DISLOCATED WORKER
PERFORMANCE QUIZ

DIRECTIONS

Use your knowledge of the measures to determine what type of performance outcome will result from the described scenario. Take the following steps in doing so: based on your knowledge of exclusions, decide if the customer is included in the denominator (the group being measured). If yes, figure out the quarters in question (1st Q after exit, 2nd Q after exit, etc.), and the required activity or activities for the customer to meet the measure.

ADULT AND DISLOCATED WORKER ENTERED EMPLOYMENT

1. Carmen enrolled in WIA as a Dislocated Worker in September 2000. She was still working for a company that had recently notified 30% of its workforce of an impending layoff. She exits in June 2001. She is employed in September 2001. *What is Carmen's performance outcome for Entered Employment?*

ADULT AND DISLOCATED WORKER EMPLOYMENT RETENTION

2. Julie is an adult who enrolled in December 2000. She is employed when she registers, but is seeking further training to make a living wage and support her family. She leaves the job she had at registration in order to attend a training program full time. She exits in December 2001, at the completion of training. She does not find work at the wage she desires until April 2002. But, she loses that job shortly, and is again unemployed from July through September 2002. *What is Julie's performance outcome for Retention?*

ADULT EARNINGS CHANGE

3. Remember Julie, who is an adult? Read the scenario above and answer the following question. *What can you say about Julie's performance outcome for the Earnings Change measure, even without knowing any specific earnings information?*

ADULT AND DISLOCATED WORKER EMPLOYMENT AND CREDENTIAL RATE

4. Ben is an adult who registered for WIA in October 2000. He exited in January 2001. He gets a job in April 2001, but loses it in June. He is not working from July-December 2001. Ben worked full time for one year prior to seeking services at the One-Stop, but was not employed at registration. He attended a one-day computer brush-up course at the One Stop Career Center. *What is Ben's performance outcome for the Employment and Credential Rate?*